# An Estimation Method of Intellectual Work Performance by Using Physiological Indices

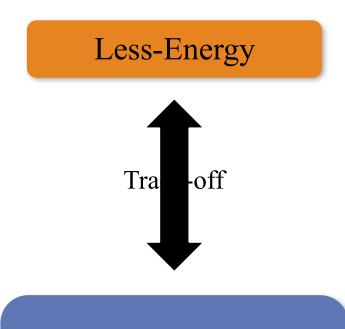
## Agenda

- 1. Background / Purpose
- 2. Method
- 3. Experiment
- 4. Result / Discussion
- 5. Future

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#### Background



## The improvement of Intellectual productivity

## The evaluation method of Intellectual productivity is required

#### ■Requirements

The evaluation can be performed ...

- under the environment like office
- by using various cognitive tasks

■the evaluation by using contactlessmeasurable physiological indices is suitable

- These indices can be measured under various environments.
- They reflect cognitive load
- × There is few method which can evaluate intellectual productivity directly with these indices

### Purpose

• <u>The task performance evaluation method</u> by using physiological indices

The method...

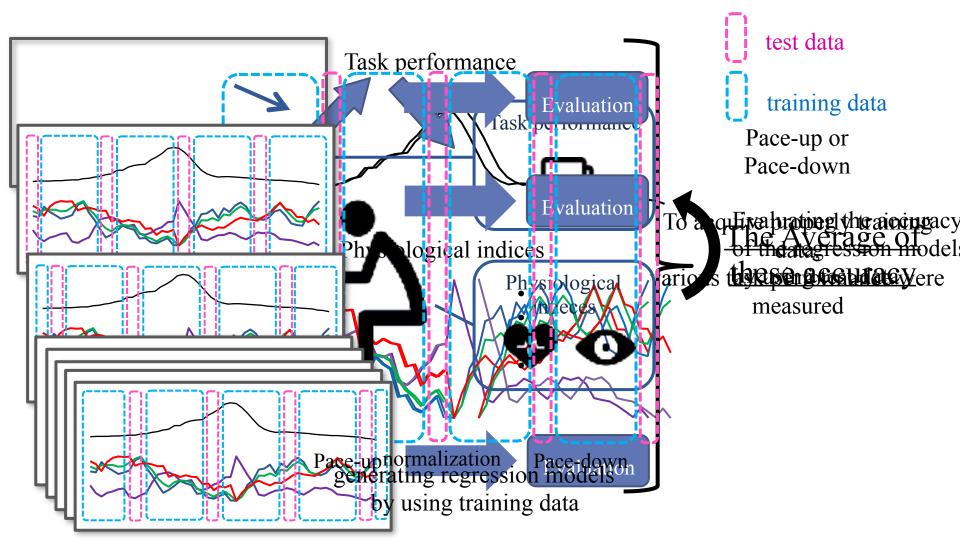
- evaluates the performance of cognitive task simulating office work
- employs machine learning : SVR, Random forest
- employs pupil diameter and heart rate variability because they are contactless-measurable





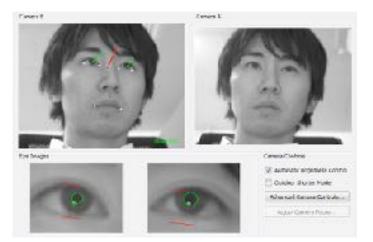
If the method can be developed, intellectual productivity can be employed as the control variable of the control system such as BEMS (:building energy management system)

### Method : Overview



## Physiological indices

• Pupil diameter



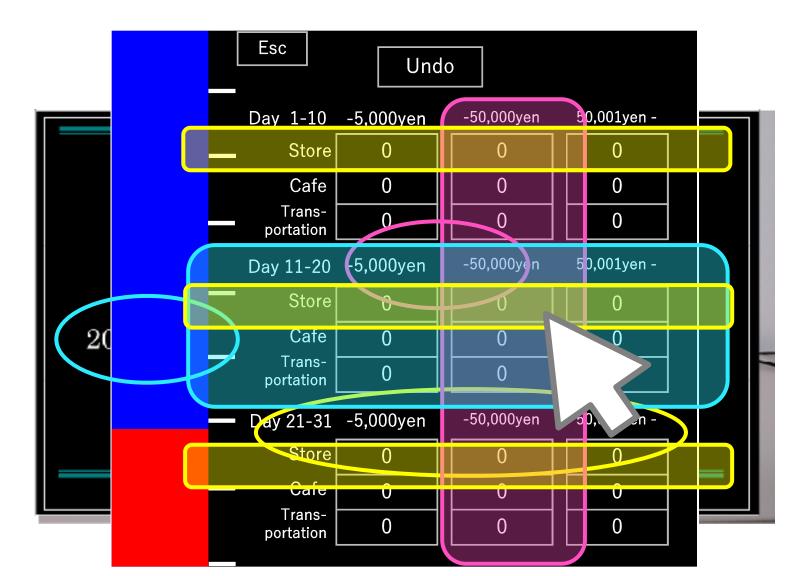
## • Heart rate variability



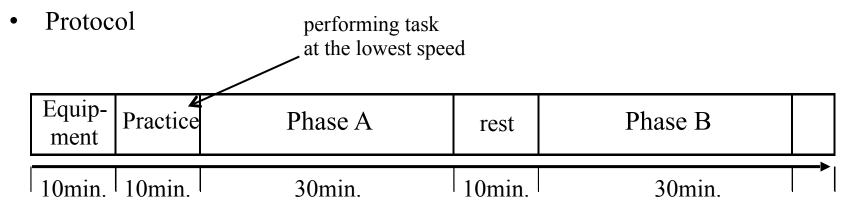
Measurement with Infrared camera Measurable by using camera (future) This study employed electrodes

• The feature values were extracted in 5-minute timeframe with shifting it every 1 minute.

#### <u>Cognitive task – Receipt Classification Task</u>



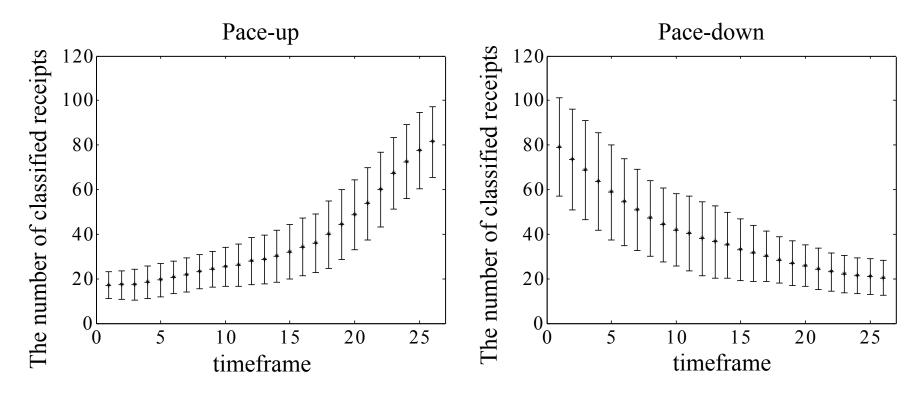
## Experiment



- 1st day...practice 2nd day...measurement (described above)
- 27 Japanese university students participated
- In the practice, the participants were instructed to perform the task at the slowest speed.
- Phase A : either Pace-up or Pace-down Phase at random Phase B : the other (to get counterbalance of ordering effect)

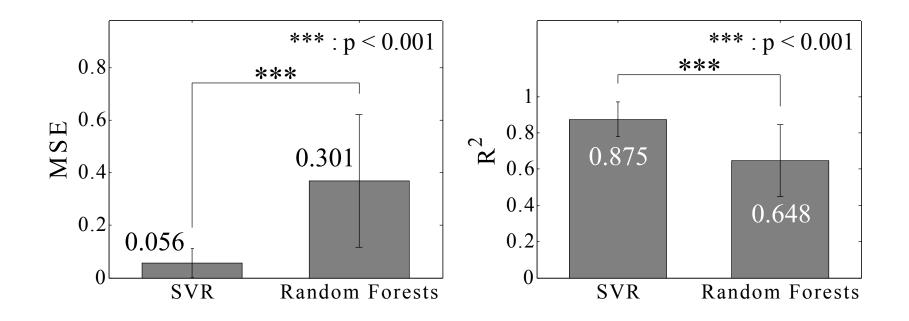


#### Result : task performance



It was confirmed that both Pace-up and Pace-down were performed properly

result: accuracy of 2 machine learning models



• The accuracy of SVR was higher significantly than that of Random Forests

## Result : coefficients of feature variables

- Pupil diameter had positive correlation with task performance
  - The result was supported by the study conducted by Poock [1]
- Heart rate variability had negative correlation.
  - According to Mulder [2], the higher the difficulty of a cognitive task gets, the lower the power of LF gets. The result supports this.

Average of coefficients of feature variables

Pupil diameter	LF	LF/HF	HF
2.00	-0.98	-0.71	-0.27

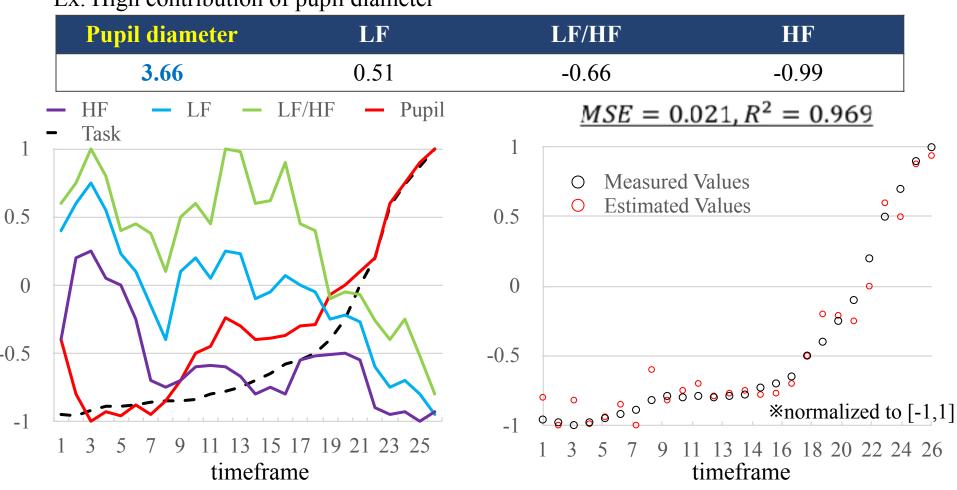
[1] Gary K. Poock: Information processing vs pupil diameter. Perceptual and Motor Skills, 37(3), pp. 1000–1002 (1973).
 [2] Gijsbertus Mulder, Lambertus J. M. Mulder: Information Processing and Cardiovascular

Control. Psychophysiology, 18(4), pp. 392–402 (1981).

Discussion: the effect of multivariate regression model - pupil diameter

plural feature variables can deal with individual differences

Subject No.10 : Ex. High contribution of pupil diameter



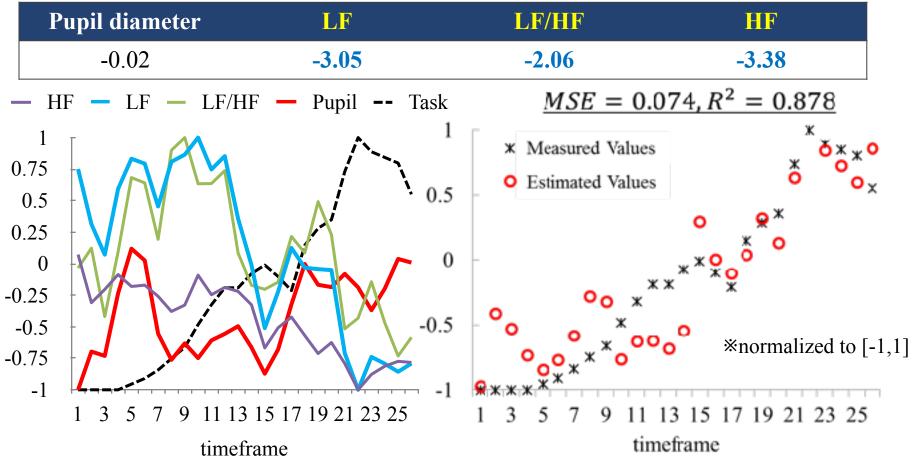
Discussion: the effect of multivariate regression model – Heart rate variability

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plural feature variables can deal with individual differences

Subject No.4 :

Ex. Low contribution of pupil diameter, High contribution of heart rate variability



## **Conclusion**

- The accuracy of SVR was significantly higher than Random forest
- Multivariate regression model
  - Pupil diameter had high contribution to the model
  - Heart rate variability had high contribution while low contribution of pupil diameter was found in some subjects.

> Multivariate regression model can deal with individual difference.

• In order to develop the more quantitative and objective evaluation method

Need to consider...

- the stress effect in long term measurement.
- the accuracy of this model by using various cognitive tasks

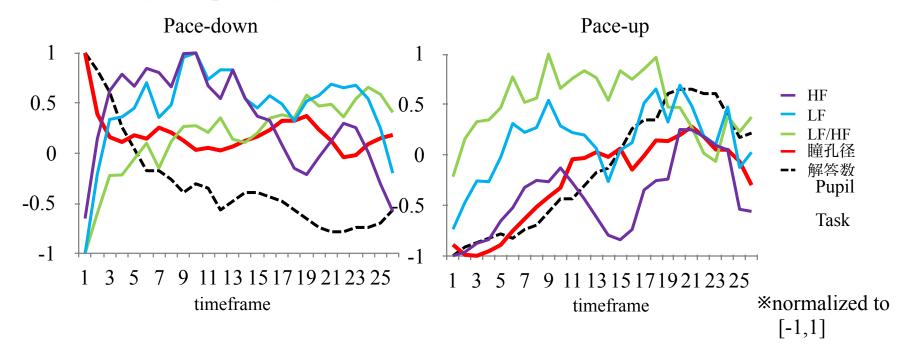
#### Discussion: Stress affects the accuracy of models

Stress changes the physiological responses, which affects the accuracy of models

Ex. The case of low estimation accuracy

- The proposed method (SVR)
- After adding dummy variable D
  D = 1 (Pace-up), -1 (Pace-down)

 $\frac{MSE = 0.167, R^2 = 0.608}{MSE = 0.053, R^2 = 0.917}$ 



#### <u>SVRのパラメータ</u>

# カーネル:ガウシアンカーネル

- パラメータ探索範囲…10<sup>3</sup> = 1000パターン
  - □  $-3 \leq \log_2 C \leq 6$  (マージンから逸脱した場合のペナルティの大きさ)

- −6 ≤ log<sub>2</sub>σ ≤ 3 (ガウシアンカーネルの形状)
- □ -10 ≤ log<sub>2</sub>ε ≤ -1 (許容範囲の広さ)
- 探索範囲の影響
  - 探索範囲を2倍、探索幅を1/2(40<sup>3</sup> = 64000パターン)にして 推定精度の低かった3名の被験者で再度推定精度をEvaluation

	拡大前	拡大後
MSE	0.188	0.186
R <sup>2</sup>	0.652	0.660